

TOP TIPS TO SAVE WATER

- Be smart about your irrigation system and watering habits because 40-60% of residential water is used for outdoor watering.
- Turn off your irrigation system in the winter months. Lowering your winter water use will reduce your wastewater flow charge for the following entire year, starting each July.
- Review your water and wastewater bill carefully for unusual water use. You may have a leak that is costing you money and wasting our water.
- Remove or limit grass, the thirstiest plant of all. Join the growing trend and transform your yard into an Ocean Friendly Garden – featuring native plants and wise resource use.
- Replace indoor appliances with models earning EPA's WaterSense certification for efficient water use.



We are here to help!

Contact Customer Care at (805) 667-6500 or myvtawater@cityofventura.net with questions.



Visit venturawater.net and sign up to receive our eNewsletter Pipeline for monthly tips and engaging information about Ventura's vital water resources.



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Understanding Residential Water and Wastewater Charges



Trusted life source for generations



Connecting Residential Water Use, Rates and Our Future

Water is a shared resource and a shared responsibility. By living our stewardship role together and using water wisely today, we will protect Ventura's future health and economic vitality.

One goal of Ventura's water and wastewater rates is to promote efficient water use. Over the long term, water conservation is the most cost effective strategy to keep our rates low by delaying, or even avoiding, expensive new water supplies and treatment facilities.

It's simple...
Lower Water Usage =
Lower Water and
Wastewater Charges
and
a more
Sustainable Future.



Drinking Water Charges

The drinking water portion of your bi-monthly bill is the sum of (1) charges for the volume of water used during the previous two months, (2) a fixed charge based on the size of your water meter, and (3) a fixed charge for a separate meter for fire sprinklers (if applicable).

Water Usage Charge

Rates are set in 3 blocked tiers and billed in units of hundred cubic feet (HCF)*. This variable charge is based on your actual water use as recorded by your water meter. The more water used, the higher the per unit charge.

Single Family Residence Pricing (per HCF)

Tier 1 = Lowest Cost
0 to 14
(0 to 10,472 gallons)

Tier 2 = Average Cost
15 to 30
(10,472 to 22,440 gallons)

Tier 3 = Highest Cost
30+
(22,440 gallons and up)

*One HCF = 748 gallons = 15 full bathtubs of water.

Wastewater Cleaning Charges

The wastewater portion of your bi-monthly bill is the sum of (1) a winter average flow charge, (2) a fixed charge, and (3) an Estuary Protection charge.

Winter Average Flow Charge

The volume of water used inside homes and sent down drains is estimated based on water use during winter when outdoor watering is usually not needed. Two billing cycles (four months) are averaged to set the flow charge for the following year, starting each July.

Estuary Protection Charge

This charge is funding the planning costs for a new program to reuse the water currently cleaned by the Ventura Water Reclamation Facility and released into the Santa Clara River Estuary. To watch a video and learn how you can become involved, please visit cityofventura.net/water/rivers.

