

CITY OF VENTURA

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# ADMINISTRATIVE REPORT

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Date: May 16, 2012

Agenda Item No.: 7

Council Action Date: May 21, 2012

**To: RICK COLE, CITY MANAGER**

**From: SHANA EPSTEIN, VENTURA WATER GENERAL MANAGER**

**Subject: PUBLIC HEARING FOR TWO-YEAR WATER AND WASTEWATER RATE  
RESTRUCTURING AND INCREASES**

## **RECOMMENDATIONS**

It is recommended that the Council:

- a. Introduce and waive first reading of the attached ordinance to adjust utility rates by amending Division 22 [Public Utilities] of the San Buenaventura Municipal Code relating to water and wastewater service rates, private fire lines, and sewer service charges.
- b. Set the proposed ordinance for a second reading and adoption at the Council meeting on June 4, 2012.

## **PREVIOUS COUNCIL ACTION**

March 19, 2012 – Accepted the final Cost of Service and Rate Design Report, approved recommendation to sustain a two-year moratorium on eligible water and wastewater capital projects from the public art obligation, and directed staff to proceed with outreach and Proposition 218 compliance requirements for the proposed rate restructuring and increases as recommended in the report.

March 5, 2012 – Workshop overview of long-term capital improvement program to support the reliability and stability of our community's water and wastewater systems and facilities.

February 27, 2012 – Accepted recommendations from the Cost of Service and Rate Design Advisory Committee for the first two years of a 10-year financial plan, proposed rate adjustments and modified pass through ordinance language for the Water and Wastewater

Enterprise utilities. Directed staff to facilitate review by the Public Arts Commission and the Cultural Affairs Commission regarding the Committee's public art recommendation.

February 27, 2012 – Adopted guidelines for the submission and tabulation of protests in connection with rate hearings conducted pursuant to Article XIID, Section 6 of the California Constitution.

November 14, 2011 – Workshop presentation to review the progress of the Cost of Service and Rate Design Citizen Advisory Committee's outcomes from the Pricing Objectives Workshop.

August 1, 2011 – Authorized professional services agreement with Raftelis Financial Consultants, Inc. for a Cost of Service and Rate Design Study to evaluate water and wastewater revenues and directed staff to establish an Advisory Committee to review the rate study and design process and make recommendations to Council at its conclusion.

July 26, 2010 – Workshop presentation updating Council on current issues impacting Ventura's water resources.

October 6, 2008 – Adopted ordinances increasing water and wastewater customer rates for fiscal year 2008/09, effective November 6, 2008, and for fiscal year 2009/10, effective July 1, 2009. Overall, the monthly combined water and wastewater cost for a typical residential single-family household increased by approximately \$4 and then \$5 and commercial accounts by approximately \$9 and then an additional \$9.

## **SUMMARY**

Ventura's health and economic vitality depend on high quality drinking water and environmentally sound wastewater services. In serving our customers, Ventura Water is committed to balancing the co-equal roles of financial and environmental stewardship through efficiency and innovation. The culmination of almost a year long process, the proposed rates (Attachment A) are based on a financial plan and framework that also reflects our communities' values through the input from a Citizen Advisory Committee composed of volunteer Ventura residents. Adoption of the proposed water and wastewater rates represents an important step in establishing fiscal integrity and stability of Ventura's Water and Wastewater Enterprise Funds to ensure that our operations and infrastructure systems remain reliable and productive far into the future.

To accompany the updating of rate structures, the related ordinances (Attachment B) have been streamlined to reflect current business practices and policies. If adopted, this includes revised language that allows for specific third party costs to pass through directly to customers between rate adjustments for the next five years.

An extensive customer outreach program has been conducted to explain the increased revenue needs as well as to communicate the value of Ventura's water resources. To comply with California law, a notice regarding the City's intent to restructure and increase rates was mailed to approximately 36,000 customers and/or property owners 45 days in advance of this Public Hearing. At the close of the Public Hearing, the City Clerk will report the total number of protest responses, but early indications show that they fall far short of the 14,613 that would constitute a majority protest vote. Absent majority protest, approval vote by the City Council is required to adopt the proposed two-year rate increases, effective July 4, 2012 and July 1, 2013.

## **DISCUSSION**

Ventura Water is owned by the City of Ventura and its residents. It is self-supporting by rates paid by customers and receives no funding from the City's General Fund. Both the Water and Wastewater Enterprise Funds are municipal businesses that have separate accounting and do not make a profit.

The process to develop equitable rates and sustainable financial policies for Ventura's water and wastewater utilities has been well documented in the series of previous Council actions and related administrative reports. Key milestones of the project include:

- Hiring of Raftelis Financial Consultants (RFC), leaders in the utility rate industry, to perform a Cost of Service and Rate Design Study, as the City's last formal study was conducted in the early 1990s.
- Formation of a nine-member Citizen Advisory Committee to provide community input into the study during a series of public meetings from October 2011 through February 2012.
- Development of 10-year financial plans for both utilities to estimate future revenue requirements to fund operations and maintenance, debt payments, and the capital improvement program to renew Ventura's aging water and wastewater pipes and facilities.
- Collaborative recommendations from the Advisory Committee, staff and RFC to restructure rates and methodology to more equitably align water usage by different customer classes and the proportionate cost of providing that service.
- Finalized Cost of Service and Rate Design Study by RFC that calculates the individual rates based on utility industry methodology to generate revenues equal to projected expenses.

- Integrated outreach at each stage to promote community engagement and understanding and provide transparency and access to all stakeholders.

In addition to containing all the rate changes noticed to our customers, the proposed Municipal Code ordinances pertaining to water and wastewater rates have been updated to reflect Ventura Water's new organizational structure. Also, to increase clarity and future administration, all Ventura Water fees, rates and charges have been consolidated into one exhibit.

Also, in the course of the rates review and outreach, one customer requested further analysis of the terms and proposed rates for untreated water which is used for irrigation purposes and delivered to only three accounts. These accounts, established decades ago, are outside of the City limits and have been historically charged a separate untreated water rate (Attachment A) and, by oversight, not charged the outside City surcharge. When the analysis was completed, the City's per acre foot charge for the proposed untreated water rate plus the outside City surcharge is less than Oxnard, Camarillo, Simi Valley and Camrosa's agricultural rate. All of these agencies have between 11-89 agricultural connections compared to Ventura's two untreated water accounts that utilize the water for agriculture. As a policy, the City does not provide agricultural water services. If Council directs staff, the outside City surcharge could be waived for these three untreated water accounts, resulting in an estimated loss of \$37,000 in potential revenue. Furthermore, if this alternative is directed by Council, staff recommends that formal water service agreements be established for these customers specifying terms proposed to include: use of reclaimed water when available, water allocations, no service outside of the City's sphere of influence, and agreement to annexation.

### **CITIZEN ADVISORY GROUP REVIEW**

As noted, the Advisory Committee was vital to the Cost of Service and Rate Design Study. The final report details the financial analysis and methodology performed by RFC and documents the collaborative process between the Committee, stakeholders who attended Committee meetings, and staff. The members serving on the Cost of Service and Rate Design Citizen Advisory Committee were John Mundy (Chair), Irene Henry (Vice Chair), Clint Crowell, Diane de Mailly, Sarah LeClaire, Robert McCord, Marty Melvin, Don Mills and Alejandro Robles. The Committee conducted public meetings in 2011 on October 12, October 26, November 16, and December 14 and in 2012, January 18, and January 25.

### **PUBLIC COMMUNICATIONS / PUBLIC ENGAGEMENT**

The planned outreach has been consistently executed (Attachment C) throughout this phase to engage our customers and stakeholders. Notices about the proposed rates were mailed on April 4 to every Ventura Water customer and property owner and approximately

20 customers attended an informational meeting on April 18 to learn more about the proposed rates and have questions answered. A variety of other outreach avenues have been employed to educate customers about our services, values and goals through special events and print and television media. Complete information is available on the City website at [www.cityofventura.net/water/rates](http://www.cityofventura.net/water/rates) including a bill calculator to aid customers in determining their individual financial impact of the proposed rates. Numerous community presentations to explain the proposed rates have been given by General Manager Shana Epstein, including Midtown, East Ventura, Westside, and College Community Councils.

### **FISCAL IMPACTS**

The proposed water rates, if adopted, are expected to generate revenues equal to the projected expenses of the first two years of the 10-year financial plan. The incremental revenue requirements for the Water Enterprise Fund is approximately \$1.7M and \$1.8M for FY 2012/13 and 2013/14, respectively.

The proposed wastewater rates, if adopted, are also expected to generate incremental revenues for the same time frame of approximately \$1.4M and \$1.0M for FY 2012/13 and 2013/14, respectively. These additional revenues will allow the Wastewater Enterprise Fund to meet the necessary debt coverage ratios to protect its financial integrity.

The specific revisions to align the budget with projected revenues have been recommended through the City's annual budget adoption process for FY 2012/13 and 2013/14. If so approved, amendments to the FY 2011/17 Capital Improvement Plan will be brought forward to Council on June 4, 2012 in conjunction with the second reading and ordinance adoption to adjust utility rates.

### **ALTERNATIVES**

The Council could choose to:

- Reject the water and wastewater rate restructuring and increases outlined in the ordinances. However, without sufficient revenues expected in the near future, the financial integrity of the Wastewater Enterprise Fund may be compromised. The City's financial ratings could be at risk and result in higher interest costs for future debt funding. Funding for capital projects in the near term may also be delayed, exposing both utilities to increased risk of pipeline or system failures due to some assets serving past their expected life cycle.
- Request changes to the proposed rate structure and/or increases. Impacts could include additional expenses to recalculate rates, possible rescheduling of the Proposition 218 process, and a loss of potential revenues.

- Delay adoption of the rate ordinances to adjust utility rates which would result in a loss of potential revenues depending on the length of delay.

Prepared by Nancy Broschart, Management Analyst  
For



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Shana Epstein  
General Manager  
Ventura Water

Reviewed as to fiscal impacts



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Jay Panzica  
Chief Financial Officer

FORWARDED TO THE CITY COUNCIL



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Office of the City Manager

#### ATTACHMENTS

- A Proposed Rate Tables
- B Utility Rate Adjustments Ordinance 2012-
- C Water and Wastewater Rate Outreach Plan Progress

**ATTACHMENT A**

**PROPOSED RATE TABLES**

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# PROPOSED RATE TABLES

ATTACHMENT A

## Proposed Bi-Monthly Water Service Charge and Volume Rates

|   | Effective      |                |        |
|---|----------------|----------------|--------|
|   | July 4, 2012   | July 1, 2013   |        |
| <b>Bi-Monthly Service Charge (For All Customers)</b>  |                |                |        |
| <b>Meter Size</b>                                     |                |                |        |
| 3/4"  | \$23.14        | \$25.11        |        |
| 1"  | \$35.34        | \$38.35        |        |
| 1 1/2"  | \$65.86        | \$71.46        |        |
| 2"  | \$102.48       | \$111.20       |        |
| 3"  | \$218.43       | \$237.00       |        |
| 4"  | \$389.31       | \$422.41       |        |
| 6"  | \$798.20       | \$866.05       |        |
| 8"  | \$1,469.52     | \$1,594.43     |        |
| 10"   | \$2,323.92     | \$2,521.46     |        |
| 12"   | \$3,056.26     | \$3,316.05     |        |
| <b>Bi-Monthly Fireline Charge (For All Customers)</b> |                |                |        |
| <b>Meter Size</b>                                     |                |                |        |
| 1" UBranch  | \$5.96         | \$6.47         |        |
| 1"  | \$5.96         | \$6.47         |        |
| 1 1/2"  | \$5.96         | \$6.47         |        |
| 2"  | \$5.96         | \$6.47         |        |
| 3"  | \$17.30        | \$18.78        |        |
| 4"  | \$36.87        | \$40.00        |        |
| 6"  | \$107.09       | \$116.20       |        |
| 8"  | \$228.21       | \$247.61       |        |
| 10"   | \$410.40       | \$445.29       |        |
| 12"   | \$662.91       | \$719.26       |        |
| <b>Volume Rates (\$ per HCF)*</b>                     |                |                |        |
| <b>Single Family Residential</b>                      |                |                |        |
| Tier 1  | 0 to 14        | \$1.98         | \$2.15 |
| Tier 2  | 15 to 30       | \$2.69         | \$2.92 |
| Tier 3  | 30+            | \$4.41         | \$4.79 |
| <b>Multi-Family Residential</b>                       |                |                |        |
| Tier 1  | 0 to 10        | \$1.98         | \$2.15 |
| Tier 2  | 11 to 16       | \$2.69         | \$2.92 |
| Tier 3  | 16+            | \$4.41         | \$4.79 |
| Non-Residential                                       |                | \$2.48         | \$2.70 |
| Institutional/Interruptible Rate                      |                | \$1.98         | \$2.15 |
| Reclaimed Water                                       |                | \$0.64         | \$0.68 |
| Untreated Water                                       |                | \$1.88         | \$2.04 |
| Outside City Rates                                    | Add \$0.73/hcf | Add \$0.76/hcf |        |
| *HCF (hundred cubic feet) = 748 gallons               |                |                |        |

## Proposed Bi-Monthly Wastewater Rates

|  | Effective    |              |
|--|--------------|--------------|
|  | July 4, 2012 | July 1, 2013 |
| <b>Single Family Residential</b>   |              |              |
| Bi-Monthly Fixed Charge  | \$17.65      | \$18.35      |
| Bi-Monthly Flow Charge*  | \$2.67       | \$2.78       |
| Maximum Bill (cap at 30 hcf)   | \$97.75      | \$101.75     |
| Max Estuary Protection Fund Charge   | \$1.96       | \$4.07       |
| <b>Multi-Family Residential</b>  |              |              |
| Bi-Monthly Fixed Charge  | \$13.06      | \$13.58      |
| Bi-Monthly Flow Charge*  | \$2.67       | \$2.78       |
| Maximum Bill (cap at 24 hcf)   | \$77.14      | \$80.30      |
| Max Estuary Protection Fund Charge   | \$1.54       | \$3.21       |
| <b>Commercial</b>  |              |              |
| Bi-Monthly Fixed Charge  | \$17.65      | \$18.35      |
| Bi-Monthly Flow Charge**   |              |              |
| Group 1  | \$3.13       | \$3.26       |
| Group 2  | \$3.58       | \$3.72       |
| Group 3  | \$4.61       | \$4.80       |
| Group 4  | \$5.61       | \$5.84       |
| Group 5  | \$5.12       | \$5.33       |
| Group 6  | \$1.08       | \$1.13       |
| Churches   | \$2.33       | \$2.43       |
| Schools (100 ADA)  | \$128.17     | \$133.25     |
| <b>Industrial (Billed Monthly)</b>   |              |              |
| Flow (MG)  | \$3,689.47   | \$3,835.63   |
| COD (klbs)   | \$153.01     | \$159.08     |
| SS (klbs)  | \$283.68     | \$294.92     |
| Estuary Protection Fund Charge   | 2% of bill   | 4% of bill   |
| *Per HCF charge, based on average winter usage for 2 full billing cycles for bills received February through May |              |              |
| ** Based on actual water usage per HCF   |              |              |



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**ATTACHMENT B**

**UTILITY RATE ADJUSTMENTS  
ORDINANCE 2012 -**

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ORDINANCE NO. 2012-\_\_\_

**AN ORDINANCE OF THE COUNCIL OF THE CITY OF SAN BUENAVENTURA AMENDING DIVISION 22 [PUBLIC UTILITIES] OF THE SAN BUENAVENTURA MUNICIPAL CODE RELATING TO WATER AND WASTEWATER SERVICE RATES, PRIVATE FIRE LINES, AND SEWER SERVICE CHARGES**

The Council of the City of San Buenaventura does ordain as follows:

SECTION 1. The City Council makes the following findings and determinations:

A. User charges for water and wastewater service were last adjusted in October 2008.

B. Based on the analysis prepared by Raftelis Financial Consultants in March 2012, which analysis is incorporated by reference into this Ordinance, a water rate structure modification that will impact our customers based on customer class will result in an overall revenue augmentation for the water enterprise fund for fiscal year 2012-13 and fiscal year 2013-14. These revenues will provide the funds needed to meet water utility operating, maintenance and capital improvement expenses.

C. Based on the analysis prepared by Raftelis Financial Consultants in March 2012, which analysis is incorporated by reference into this Ordinance, a wastewater rate structure modification that will impact our customers based on customer class will result in an overall revenue augmentation for the wastewater enterprise fund for fiscal year 2012-13 and fiscal year 2013-14. These revenues will provide the funds needed to meet wastewater utility operating, maintenance and capital improvement expenses.

D. Based on the analysis prepared by Raftelis Financial Consultants in March 2012, which analysis is incorporated by reference into this Ordinance, the proposed water and wastewater service rates in this ordinance do not exceed the funds required to provide reliable water and sewer services.

SECTION 2. Section 22.100.010 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.100.010. - Definitions.**

*Commercial* means all types of nongovernmental commercial uses, including hospitals, hotels, and motels, ~~and rooming houses.~~

~~Department means the water division of the public works department. Ventura Water as established by San Buenaventura Municipal Code Sections 2.367.010, et seq.~~

~~General Manager means the department head of Ventura Water as established by San Buenaventura Municipal Code Sections 2.367.010, et seq.~~

~~Industrial User means any user of publicly owned treatment works identified in the North American Industry Classification System, 2007 or most current, Federal Office of Management and Budget as amended and supplemented. means any nongovernmental user of publicly owned treatment works identified in the Standard Management Classification Manual, 1972, Federal Office of Management and Budget as amended and supplemented, under the following divisions:~~

- ~~1.~~  
Division A: Agriculture, Forestry and Fishing
- ~~2.~~  
Division B: Mining
- ~~3.~~  
Division C: Manufacturing
- ~~4.~~  
Division E: Transportation, Communication, Electric, Gas and Sanitary Services
- ~~5.~~  
Division I: Services

~~Multiple-family residential dwelling means a building, or portion thereof, containing more than one dwelling unit, including row, group, court or trailer park dwellings, but does not include hotels and motels and rooming houses.~~

~~Multiple-family residential water customer means a water customer who lives in a dwelling unit which is designed exclusively for occupancy by two or more individuals and/or families living independently of each other.~~

~~Municipal facility means any public park, public building or other public place owned or leased by the City of San Buenaventura and operated by the city, excluding therefrom the Ventura Water Reclamation Facility.~~

~~Mixed-use customer means combined uses served by a single water meter including residential, commercial and industrial uses.~~

Municipal Institution/Interruptible Irrigation customer (MIII) means any public park utilizing water conservation best management practices owned or leased, and operated by the City of San Buenaventura that Ventura Water may interrupt service to without notice due to operational or other non-scheduled emergencies.

Non-residential means any customers receiving potable water who are not classified as single-family residential, multi-family residential, municipal facility, MIII, untreated water, or reclaimed water, or industrial user.

Single-family residential dwelling unit means a suite of one or more rooms which is occupied by or intended to be occupied by one family and is served by an individual water meter.

~~Superintendent General Manager means the department division head of the division, Ventura Water.~~

Untreated Water means the water delivered from the Kingston Reservoir on an existing pipe line that has limited customer availability.

Reclaimed Water means water delivered from the Water Reclamation Plant that has been treated to tertiary standards.

Master Fee Schedule means the resolution adopted by the City Council that sets the rates for fees for various city services.

Fireline service means a separate connection to customer property for fire suppression supplied to customers regardless if the customer's domestic service is operational.

Outside City means any area provided Ventura Water water service that is outside the city limits.

**SECTION 3.** Section 22.100.020 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.100.020. - General water service regulations.**

A. *Rules and regulations.* The ~~superintendent~~General Manager, with the approval of the city manager, may prescribe rules and regulations of general application, not inconsistent with this part, relating to the conditions of service, the application for service, administration and interpretation of rates, installation of mains, services and fire hydrants. Anyone aggrieved by any action relating to this section may appeal the same to the city council.

- B. *Regulation of water flow, water damage.* The department may discontinue service temporarily from mains and pipes of the system without notice. Neither the city nor any of its employees shall be liable for any damages to persons or property caused by the use of water beyond its meters, nor shall it be liable for any damages resulting from its failure to deliver water for any length of time. If deemed necessary, the city may ration water by whatever method deemed desirable.
- C. *Consumer acceptance of pressure and service.* Any person applying for or receiving water service accepts by the person's application such conditions of pressure or changes in pressure and service as are provided by the distributing system at the location served. The city and its employees are not liable for any damages arising out of low or high pressure conditions, changes in pressure or interruptions in service.
- D. *Stationary steam boilers.* No person shall draw water from the city pipes directly into any stationary steam boiler, hydraulic elevator, power pump, or similar apparatus. Where city water is used to supply a steam boiler, hydraulic elevator or power pump, its owner shall provide tankage of sufficient capacity to afford a supply for at least 12 hours into which the service pipe supplying such tank shall discharge directly into the top of said tank.
- E. *Shutoff valves.* All shutoff valves, at the meter, including locks thereon, ~~excepting valves on the house-customer side of the meter~~, are installed by the city for its own use. Such shutoff valves shall not be used or in any way ~~molested~~ interfered with or manipulated by a consumer of water without the express written authorization of the ~~city water superintendent~~ General Manager, or designee thereof, except in case of emergency.

It shall be unlawful for any person to open, meddle with, tap, break, lock or unlock, turn on or off, or damage any street or fire hydrant, stopcock, gate valve, street service water connection, water meter, water main, water pipe, or other fitting or facilities used in connection with the city's water system, wherever situated, without the express written authorization of the ~~city water superintendent~~ General Manager, or *designee thereof*. A tampering fee as specified in Appendix A may apply.

- F. *Check valves.* Whenever the city finds it necessary for the safety of the water system to have an approved check valve placed on the property line of any consumer's service, the consumer shall be notified to install such check valve. Said valve shall thereupon be immediately installed at the expense of said consumer.

SECTION 4. Section 22.110.010 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.110.010. - Application.**

Before water is supplied to any person or for any premises from the mains of the department, the owner thereof shall make application for service and shall specify the property and premises to be served by the service connection and only the property and premises so specified shall receive water through such service connection.

SECTION 5. Section 22.110.020 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.110.020. - Charges.**

The charge for a new or modified service connection shall be as specified in Appendix A. ~~the actual cost thereof, plus 20 percent for overhead. Prior to installation thereof, the superintendent shall estimate the cost therefor according to the above formula and the applicant for service shall advance to the city the estimated charge. Upon completion of the installation, the actual charge shall be determined and the city shall refund to the applicant any portion of the amount paid which is in excess of such charge. In case the estimated deposit paid by the applicant is less than the actual charge, the applicant shall pay to the city the difference between the estimated cost and the actual final charge.~~ In addition to the service connection fees and/or charges set forth in this section, the applicant shall pay the required service lateral and meter fees and/or charges as specified in Appendix A ~~in~~. Prior to said service connection ~~or and~~ issuance of a building permit, applicant shall pay for and the charge for existing mains, ~~or have constructed a water main, as set forth in chapter 22.120.~~ The service connection fee and/or charges shall be paid at the time of the issuance of a building permit. If no building has had final inspection within one year of payment of said service connection fee then an additional payment of the difference between the paid service connection fee and the current service connection fee at the time of the final building permit acceptance shall be paid.

SECTION 6. Section 22.110.030 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.110.030. - Connection.**

When the applicant has complied with all the requirements of this part relating to application for service and/or meter, and has paid all charges and fees incurred, the department shall cause the property to be connected with the water mains of the city.

SECTION 7. Section 22.110.040 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.110.040. - Effect of subdivision.**

When property provided with a service connection is subdivided, the existing each service connection and meter shall be considered as belonging to the lot or parcel of land which is nearest to its location. A new service connection and meter, and associate fees shall be paid for service to each new lot or parcel of land.

SECTION 8. Section 22.110.070 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.110.070. - Construction water charges.**

All water for sub-grading, streets, sewer testing, concrete work, and other construction-related water use shall be drawn through a hydrant meter. The charge for setting and removing a hydrant meter shall be ~~\$50.00 as specified in Appendix A for each such original setting and \$15.00 for each time it is moved by the department at the applicant's request plus the charge for the water used at the nonresidential water rate set forth in chapter 22-160.~~ A daily rental charge of ~~\$2.00~~ for each hydrant meter will be applied as specified in Appendix A. A deposit of up to ~~\$300.00~~ for each hydrant meter requested will be required as specified in Exhibit A Appendix A. Such deposit will be refunded upon payment of all bills, removal of the hydrant meter and return of the meter in good condition. If payment is not received for services, the deposit will be applied to any outstanding charges.

SECTION 9. Section 22.130.010 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.130.010. - Meters required.**

- A. *Installation.* A separate meter shall be placed upon each separate service connection ~~except as established by water rights contracts,~~ and the rate to be paid shall be computed separately upon each meter. The department may, in lieu of a single meter and where special operating or service conditions require, install such number of meters on a service connection as shall be necessary to equal the capacity of such a single meter. For billing purposes, the consumption as registered by a battery of meters installed pursuant to this section shall be combined and charged for at such rate as though the water were supplied through a single meter.
- B. *Bypassing.* Where metered services are installed, the water shall pass through the meter, regardless of whether the meter is a primary meter or a sub-meter, and no bypass or connection between the main and the property shall be made, maintained or permitted except as provided in subsection C.

- C. *Bypass meters.* There shall be installed on all fire line connections a check valve of a type approved by the department and equipped with a bypass meter. Such installations shall be made at the expense of the owner of the property.

SECTION 10. Section 22.130.015 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.130.015. - Required sub-meters.**

- A. All multi-unit buildings constructed after July 1, 2004 that receive potable water from the city water system, shall be equipped with sub-meters that separately measure the quantity of hot and cold water consumed by, or for the benefit of, the occupants of each individual unit. All such sub-meters, together with any piping associated therewith shall be constructed and installed at the building owners expense prior to the issuance of a certificate of occupancy, and thereafter owned and maintained, all at the building owners sole cost and expense.
- B. When a multi-unit building is equipped with a sub-meter in the manner required by this section, the owner shall monitor the sub-meter in the manner and at such times and frequency as the owners deems appropriate, and City shall have no duty or responsibility to monitor the sub-meter at any time. Moreover, when a multi-unit building is equipped with a sub-meter, the city water charges for water provided to the building will nevertheless remain the building owner's responsibility and will be based on the water provided to all units in the building, as measured by the city owned and maintained meter or meters on the water service connecting the building to the city water system, and not on the quantity of water supplied to each unit in the building as measured by the sub-meters for a building unit. The owner of a multi-unit building equipped with ~~submitters~~ sub-meters shall be entitled to pass on a pro rata portion of the owner's cost of the city water service to each occupant of a building unit receiving or otherwise benefiting from the water service.
- C. All sub-meters required by this section, together with all piping associated therewith, shall be considered "plumbing fixtures" for purposes of the building and plumbing standards adopted by Division 12 of this Code or any other applicable building or plumbing standards applicable thereto.

SECTION 11. Section 22.130.020 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.130.020. - Bimonthly readings.**

All meters other than a sub-meter required by Section 22.130.015 of this Chapter shall be read at intervals of approximately two months, or as near thereto as convenient operation will permit, and the interval between two successive meter readings shall be deemed to be two months for the purpose of chapter 22.160. Where it is to the benefit of the city or consumer monthly readings may be substituted for bimonthly readings. Bills shall be computed by applying the rates specified ~~prescribed in this part~~ Appendix A to water consumed during the two-month period.

SECTION 12. Section 22.130.030 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.130.030. - Moving meters and services.**

When a meter or service, other than a sub-meter installed in a multi-unit building has been installed as provided for in this chapter, and it is found necessary or advisable, and requested by the consumer, to move same on account of the construction of a driveway, sidewalk, or for any other reason, the work shall be done by the department and a charge made against the property served through said meter or service. The consumer shall ~~deposit the estimated~~ pay the cost specified in Appendix A of said work with the department prior to moving said meter. ~~Upon totaling the final costs plus 20 percent overhead the department will refund or bill for the difference between the deposit and final costs.~~

Where a sub-meter is moved to a new location in the building, the relocation of the meter must be authorized by a permit issued pursuant to ~~Division 12~~ of this Code or any other building or plumbing regulation applicable thereto.

SECTION 13. Section 22.130.040 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.130.040. - Vacating property.**

Whenever a consumer, other than a sub-metered unit consumer, vacates any premises, the consumer shall ~~immediately give written notice thereof to the utility billing~~ Customer Care section of the department. Upon the receipt of such notice, the department shall shut off the water from the premises the next business day and ~~immediately present~~ to the consumer all unpaid bills for water furnished by the city to the consumer up to that time, and said consumer shall thereupon pay said bills.

~~Until such notice and payment shall have been made, said premises shall be deemed occupied by such consumer and the consumer's liability continued for unpaid water bills.~~

SECTION 14. Section 22.130.050 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.130.050. — Fire Flow Testing for users.**

~~Any consumer served by the city water system, including any occupant of a unit in a multi-unit building receiving city water service through a sub-meter, may have the accuracy of the City owned water meter through which water is being furnished to the consumer's premises examined and tested by the city in the presence of the consumer. Sub-meters will not be tested by the City. The testing of sub-meters is the responsibility of the building owner. Consumers that desire for testing of the City owned meter shall make application to the city water division for such test and pay a fee of \$30.00 or a fee as otherwise established by a resolution of the City Council. Upon receipt of such application and fee, the city shall examine and test such meter. If a meter, other than a sub-meter, registers more than three percent in excess of the actual quantity of water passing through it on an average of three test ranges (low, medium and high), such meter shall be removed and another meter installed and the fee shall be returned to the consumer and the consumer's water loss for the current billing period corrected accordingly. If the meter tests within said limits, said fee shall be retained by the city.~~

~~A service charge as specified in Appendix A of \$50.00 shall be charged to conduct and/or monitor for monitoring fire flow tests conducted for the purpose of complying with the Uniform California Fire Code as adopted by the city. In order to ensure test results are provided to the city water division, the consumer shall pay an additional deposit charge of \$50.00 to be returned upon division's receipt of the test results.~~

~~If a meter other than a sub-meter fails to register during any period while in use or is known to register inaccurately, the consumer shall be charged with an average consumption as shown by the meter when in use and registering accurately.~~

SECTION 15. Section 22.130.080 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.130.080. - Meter installation charges.**

~~A meter installation undertaken by the city shall consist of a meter, meter box and other appurtenances contained within the meter box. Charges shall be as specified in Appendix A. Charges shall be at cost of labor, materials and equipment plus 20 percent overhead.~~

SECTION 16. Section 22.140.040 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.140.040. - Fire service.**

For a fire service installation providing for outlets on the consumer's property for hose connections or apparatus for use in controlling fires, the charge shall be the cost of ~~service connections and meter installations, as specified in Appendix A.~~

SECTION 17. Section 22.150.010 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.150.010. - Water system connection fee.**

A. *Purpose.* The water system connection fee is a fee assessed to recover a fair and proportionate share of capital costs of pumping and storage facilities and distribution lines not on or immediately adjacent to the property to be served that benefit said property.

B. *Amount.* A water connection fee shall be paid before connection to the City of San Buenaventura ~~Ventura~~ Water system, ~~is allowed.~~ The fee to be paid is based on meter size and capacity according to the following ~~tables~~ specified outlined in Appendix A.:

| Meter Size                | Capacity, gpm | Capacity, Ratio | Connection Fee         |
|---------------------------|---------------|-----------------|------------------------|
| <del>3/4 x 3/4 inch</del> | 30            | 1.00            | <del>\$ 1,986.00</del> |
| 1 inch                    | 50            | 1.67            | 3,316.00               |
| 1 1/2 inch                | <u>100</u>    | 3.33            | 6,613.00               |
| 2 inch                    | 160           | 5.33            | 10,585.00              |
| 3 inch                    | <u>300</u>    | 10.00           | 19,860.00              |
| 4 inch                    | <u>500</u>    | 16.67           | 33,106.00              |
| 6 inch                    | 1,000         | 33.33           | 66,193.00              |
| 8 inch                    | 1,600         | 53.33           | 105,913.00             |
| 10 inch                   | 2,300         | 76.67           | 152,266.00             |

~~Connection fees for meters larger than ten inches shall be based on the rated capacity of the meter and computed by dividing the capacity (gpm) by 30 and multiplying the capacity ratio times the amount of the current connection fee for a three-fourths x three-fourths inch meter.~~

~~In those cases in which an acreage fee has already been paid on undeveloped property, a connection fee shall be charged based on the size of meter to be installed with a credit given in the amount of the acreage fee paid. If the connection fee is less than the amount of acreage fee paid, reimbursement of the net amount will be made.~~

In those cases in which capacity demands are changing on an existing connection to the water system by changing the size of meter, a connection fee shall be charged which is equal to the net difference between the current charge for the new meter to be installed less the current fee for the meter that is being replaced.

The city manager shall, at the beginning of each fiscal year, determine the percentage by which the connection fee schedule shall be increased. The fee shall be increased in accordance with the annual percentage increase in construction costs which has been established and published in the Engineering News Record. The percentage increase shall apply uniformly to each meter size and shall take effect automatically, ~~as of July first of each year.~~

Installation of fire lines shall be exempt from the connection fee.

C. *Water system improvement activity.* Payments made hereunder shall be deposited in the water fund. Such funds shall be used for water system improvement purposes whether contemplated prior to or subsequent to the effective date of these regulations.

SECTION 18. Section 22.160.010 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.160.010. - Rates.**

A. *Applicability.* The rates set out in this chapter shall be charged for all water sold, supplied, distributed or transported by the city, except as may be established by contract or elsewhere provided in this Code.

B. *Inside and outside city limits.* ~~The meter rate~~All rates for meters and water sold, supplied, distributed or transmitted to customers within or outside the city limits, unless otherwise herein specified, shall be specified in Appendix A.

C. Billing shall be on a bimonthly basis. A service charge shall be made for each account in each billing period and for each partial billing period for new customers or customers terminating service as ~~follows~~specified in Appendix A.

D. Service Determination – The charges for service types shall be determined as follows:

1. Single-family residential, MIII, Irrigation, Untreated Water, Reclaimed, and Nonresidential and Fireline water customers shall be charged as specified in Appendix A
2. Multiple-family residential customers shall be charged by dividing the total number of dwelling units in that customer's complex into the total amount of water used for the billing period; a charge for the resulting average quantity of water used per dwelling unit is then calculated in the same manner as is done for single-family residential dwelling units

EE. Pass-through Charges. The rates charged for all water and wastewater supplied by the city shall be established by ordinance of the City Council. Each customer receiving water or wastewater service is liable for payment for such service at the rates so specified in Appendix A.

The city council authorizes the imposition of future water or wastewater rate increases when the water rates, pumping charges, sludge disposal charges or other utility charges for water purchased or used by the city, or wastewater treatment costs, increase as a result of increased charges to the city from other agencies, including *and but not* limited to Southern California Edison, the United Water Conservation District, Casitas Municipal Water District, Ventura Regional Sanitation District, and the State Water Project or any of these agency's successors. Such increases shall be derived from and based solely upon the increases in the rates, pumping charges, or other utility charges that the city pays for the water purchased or used, or wastewater treatment costs.

The General Manager shall provide written notice to the City Council and customers of any such rate increases not less than thirty (30) days before the effective date of the rate increases. Any such notice may be provided in the city's regular billing statements.

This Pass through authority shall be of no further force and effect five years after the effective date of this ordinance.

4.

*Residential water charge.*

*Single-Family Residential Dwelling Unit Water Charge*

| Quantity in 100 Cubic Feet | Rate per 100 Cubic Feet |                    |
|----------------------------|-------------------------|--------------------|
|                            | Effective 11/06/08      | Effective 07/01/09 |
| 1 to 16                    | \$1.91                  | \$2.02             |
| 17 to 42                   | \$2.52                  | \$2.66             |
| 43 and over                | \$4.04                  | \$4.27             |

*Multiple-Family Residential Dwelling Water Charge*

| Quantity in 100 Cubic Feet | Rate per 100 Cubic Feet |                    |
|----------------------------|-------------------------|--------------------|
|                            | Effective 11/06/08      | Effective 07/01/09 |
| 1 to 10                    | \$1.91                  | \$2.02             |
| 11 to 24                   | \$2.52                  | \$2.66             |
| 25 and over                | \$4.04                  | \$4.27             |

Multiple family residential customers shall be charged by dividing the total number of dwelling units in that customer's complex into the total amount of water used for the billing period; a charge for the resulting average quantity of water used per dwelling unit is then calculated in the same manner as is done for single family residential dwelling units (except that the inside city limits multiple family residential rate scale is used). The charge per unit thus determined shall then be multiplied by the number of dwelling units in the customer's complex to calculate the bill.

2.

*Nonresidential water charge.* All customers, who are not classified as single family residential, multiple family residential, a municipal facility, or raw water users.

| Quantity in 100 Cubic Feet | Rate per 100 Cubic Feet |                    |
|----------------------------|-------------------------|--------------------|
|                            | Effective 11/06/08      | Effective 07/01/09 |
| All usage                  | \$2.52                  | \$2.66             |

Billing shall be on a bimonthly basis. A service charge shall be made for each account in each billing period and for each partial billing period for new customers or customers terminating service as follows:

| For Each       | Service Charge        |                       |
|----------------|-----------------------|-----------------------|
|                | Effective<br>11/06/08 | Effective<br>07/01/09 |
| 5/8 inch meter | \$12.94               | \$15.03               |
| 3/4 inch meter | 12.94                 | 15.03                 |
| 1 inch meter   | 25.10                 | \$28.74               |
| 1.5 inch meter | \$42.05               | \$47.76               |
| 2 inch meter   | \$58.98               | \$66.76               |
| 3 inch meter   | \$133.55              | \$150.42              |
| 4 inch meter   | \$218.30              | \$245.49              |
| 6 inch meter   | \$429.95              | \$483.06              |
| 8 inch meter   | \$641.57              | \$720.60              |
| 10 inch meter  | \$853.20              | \$958.15              |
| 12 inch meter  | \$980.18              | \$1,100.68            |

G.

*Outside city limits.* The meter rate for water sold, supplied, distributed or transported to customers outside the city, unless otherwise herein specified, shall be:

1.

*Residential water charge.*

*Single-Family Residential Dwelling Unit Water Charge*

| Quantity in 100 Cubic Feet | Rate per 100 Cubic Feet |                    |
|----------------------------|-------------------------|--------------------|
|                            | Effective 11/06/08      | Effective 07/01/09 |
| 1 to 16                    | \$3.25                  | \$3.43             |
| 17 to 42                   | \$4.28                  | \$4.52             |
| 43 and over                | \$6.87                  | \$7.26             |

*Multiple-Family Residential Dwelling Water Charge*

| Quantity in 100 Cubic Feet | Rate per 100 Cubic Feet |                    |
|----------------------------|-------------------------|--------------------|
|                            | Effective 11/06/08      | Effective 07/01/09 |
| 1 to 10                    | \$3.25                  | \$3.43             |
| 11 to 24                   | \$4.28                  | \$4.52             |
| 25 and over                | \$6.87                  | \$7.26             |

Multiple-family residential water customers shall be charged by dividing the total number of dwelling units in that customer's complex into the total amount of water used for the billing period; a charge for the resulting average quantity of water used per dwelling unit is then calculated in the same manner as is done for single-family residential dwelling units (except that the outside city limits multiple-family residential rate scale is used). The charge per unit thus determined shall then be multiplied by the number of dwelling units in the customer's complex to calculate the bill.

2.

*Nonresidential water charge.* All customers who are not classified as single-family residential, multiple-family residential, municipal facility or raw water users.

| Quantity in 100 Cubic Feet | Rate per 100 Cubic Feet |                    |
|----------------------------|-------------------------|--------------------|
|                            | Effective 11/06/08      | Effective 07/01/09 |
| All usage                  | \$4.28                  | \$4.52             |

Billing shall be on a bimonthly basis. A service charge shall be made for each account in each billing period and for each partial billing period for new customers or customers terminating service as follows:

| For Each | Service Charge     |                    |
|----------|--------------------|--------------------|
|          | Effective 11/06/08 | Effective 07/01/09 |

|                |            |            |
|----------------|------------|------------|
| 5/8 inch meter | \$22.00    | \$25.55    |
| 3/4 inch meter | \$22.00    | \$25.55    |
| 1 inch meter   | \$42.67    | \$48.86    |
| 1.5 inch meter | \$71.49    | \$81.19    |
| 2 inch meter   | \$100.27   | \$113.49   |
| 3 inch meter   | \$227.04   | \$255.71   |
| 4 inch meter   | \$371.11   | \$417.33   |
| 6 inch meter   | \$730.92   | \$821.20   |
| 8 inch meter   | \$1,090.67 | \$1,225.02 |
| 10 inch meter  | \$1,450.44 | \$1,628.86 |
| 12 inch meter  | \$1,666.31 | \$1,871.16 |

D.

*Raw water rates.*

| Quantity in 100 Cubic Feet | Rate per 100 Cubic Feet |                    |
|----------------------------|-------------------------|--------------------|
|                            | Effective 11/06/08      | Effective 07/01/09 |
| All usage                  | \$1.32                  | \$1.40             |

~~Billing shall be on a bimonthly basis and service charges per subsections B. and C. above shall apply.~~

~~E.~~

~~Treated water for irrigation. Treated water for irrigation uses shall be at the rates and service charges as outlined in subsections B. and C.~~

~~F.~~

~~Reclaimed water rates. The rate shall be \$0.50 per 100 cubic feet. A meter service charge will be applied according to meter size as set forth below.~~

~~Billing shall be on a bimonthly basis. A service charge shall be made for each account in each billing period, and for each partial billing period for new customers or customers terminating service, as follows:~~

| For Each       | Service Charge     |                    |
|----------------|--------------------|--------------------|
|                | Effective 11/06/08 | Effective 07/01/09 |
| 5/8 inch meter | \$12.94            | \$15.03            |
| 3/4 inch meter | \$12.94            | \$15.03            |
| 1 inch meter   | \$25.10            | \$28.74            |
| 1.5 inch meter | \$42.05            | \$47.76            |
| 2 inch meter   | \$58.98            | \$66.76            |
| 3 inch meter   | \$133.55           | \$150.42           |
| 4 inch meter   | \$218.30           | \$245.49           |
| 6 inch meter   | \$429.95           | \$483.06           |
| 8 inch meter   | \$641.57           | \$720.60           |
| 10 inch meter  | \$853.20           | \$958.15           |
| 12 inch meter  | \$980.18           | \$1,100.68         |

~~G.~~

~~Pass-through charges. An increase in cost of water or energy purchased by the city or pump charges established or increased by other agencies which shall take effect subsequent to July 1, 1992, shall be passed through to all water users except those in the 0—16 hcf consumption block for the single family residential customer classification, and 0—10 hcf consumption block for the multifamily residential customer classification, 0—16 hcf consumption block for the nonresidential customer classification and 0—16 hcf consumption block for the raw water (nonpotable, non-fully treated water) customer classification. Pass-through cost shall be in the form of a quantity rate surcharge, effective as of the date of said pump charge and of the purchased water or energy cost increase.~~

~~The city manager shall determine the amount of the surcharge increase by estimating the annual increase in cost of purchased water or pump charge and dividing this cost by the quantity of water consumed in the preceding year. The surcharge shall be computed separately for treated and untreated water sales.~~

H.

~~Municipal facility rates. The rate for potable water supplied to municipal facilities shall be as follows:~~

| Usage           | Rate per 100 Cubic Feet |                    |
|-----------------|-------------------------|--------------------|
|                 | Effective 11/06/08      | Effective 07/01/09 |
| Park irrigation | \$1.32                  | \$1.40             |
| All other usage | \$2.52                  | \$2.66             |

~~Billing shall be on a bimonthly basis and service charges per subsection B. above shall apply.~~

**SECTION 19.** Section 22.160.020 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.160.020. - Private fire lines.**

*A. Inside or outside city limits.* Billing shall be on a bimonthly basis. The rate for standby water service, and any water consumed by private fire lines within the area serviced by Ventura Water ~~city limits~~ and exclusively for fire protection, whether such lines be connected with automatic sprinkling systems or to hose attachments, shall be as follows: ~~specified in Appendix A~~

| For Each                                | Service Charge     |                    |
|---|--------------------|--------------------|
|   | Effective 11/06/08 | Effective 07/01/09 |
| 1-inch fire line                        | \$6.88             | \$6.93             |
| 2-inch fire line                        | \$6.88             | \$6.93             |
| 3-inch fire line                        | \$20.64            | \$20.80            |
| 4-inch fire line                        | \$41.28            | \$41.60            |
| 6-inch fire line                        | \$114.68           | \$115.58           |
| 8-inch fire line                        | \$240.82           | \$242.71           |
| 10-inch fire line                       | \$412.84           | \$416.08           |
| Additional 1 inch of diameter, per inch | \$2.09             | \$2.11             |

~~For one-inch fire line meters servicing automatic sprinkling systems and installed on the same water service connection as a domestic meter~~

~~servicing a single-family residential dwelling unit, the rate for standby water service and any water consumed by private fire lines within the city limits exclusively for fire protection, shall be based on additional one-inch of diameter, per inch.~~

~~B.~~

~~Outside city limits. Billing shall be on a bimonthly basis. The rate for standby water service, and any water consumed by private fire lines outside the city limits and exclusively for fire protection, whether such lines be connected with automatic sprinkling systems or to hose attachments, shall be as follows:~~

| For Each                                | Service Charge     |                    |
|---|--------------------|--------------------|
|   | Effective 11/06/08 | Effective 07/01/09 |
| 1-inch fire line                        | \$11.70            | \$11.78            |
| 2-inch fire line                        | \$11.70            | \$11.78            |
| 3-inch fire line                        | \$35.09            | \$35.36            |
| 4-inch fire line                        | \$70.18            | \$70.72            |
| 6-inch fire line                        | \$194.96           | \$196.49           |
| 8-inch fire line                        | \$409.39           | \$412.61           |
| 10-inch fire line                       | \$701.83           | \$707.34           |
| Additional 1-inch of diameter, per inch | \$3.55             | \$3.59             |

~~For one-inch fire line meters servicing automatic sprinkling systems and installed on the same water service connection as a domestic meter servicing a single-family residential dwelling unit, the rate for standby water service and any water consumed by private fire lines outside the city limits exclusively for fire protection, shall be based on additional one-inch of diameter, per inch.~~

SECTION 20. Section 22.160.030 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.160.030. - Payment of bills.**

A. *Generally.* Bill for all charges for water sold, furnished, supplied or delivered by the ~~City of San Buenaventura~~Ventura Water shall be due and payable at the ~~City Hall~~ upon the date of mailing of the bill.

If not paid 19 days thereafter, the bill shall be deemed delinquent. If not paid within 30 days after the date of mailing to the customer, a ten percent late payment assessment

will be applied to all delinquent accounts, at which time a notice of delinquency and intent to discontinue service will be mailed to the customer of record, ~~and actual user~~

~~Every notice of termination of service shall include all of the information required in Public Utilities Code section 10010.1(d). If payment is not received within 15 days from the mailing of the notice of delinquency and impending termination, an attempt will be made to contact an adult person residing at the premises of the customer by telephone or personal contact.~~ a 10 day notice of intent to terminate water service will be delivered to the residence and placed in a conspicuous location at the premises. Charges , as specified in Appendix A, will be applied to the customer's account.

~~If telephone or personal contact is not made at least 48 hours before service is to be discontinued, a shut-off notice must be delivered to the service address and posted in a conspicuous location at the premises. When the shut-off notice is delivered and posted, a fee of \$20.00 will be applied to the customer's account.~~

Service will then be discontinued if payment has not been received or arrangements made to pay the delinquent bill. If payment is not made within the specified time as identified above or for any other reason relating to nonpayment of an outstanding bill or charge, including the return of a check for nonsufficient funds, a service charge of ~~\$20.00~~ as specified in Appendix A shall be charged and due and payable with respect to each time service is discontinued.

Any customer having initiated a complaint or request for an investigation within five days of receiving the disputed bill, or who has, before termination of service, made a request for an extension of the payment period of a bill asserted to be beyond the means of the customer to pay in full within the normal period for payment, shall be given an opportunity for review of the complaint or request for investigation.

The review shall include consideration of whether the customer shall be permitted to amortize any unpaid balance of delinquent account over a reasonable time not to exceed 12 months. No termination of service shall be effected for any customer complying in full with the amortization agreement. If the customer fails to comply with the amortization, the city shall discontinue service at the premises. ~~give the customer a 48-hour notice to comply in order to avoid termination of service, but the notice does not entitle the customer to further investigation or review by the city. The restrictions on termination of service set forth in section 10010 of the Public Utilities Code shall be applicable.~~

Should an account not be paid in full by the 60th day after the mailing date on the original bill, an additional penalty assessment of one half percent of the said bill with a minimum of \$1.00 shall be added thereto. shall be added as specified in Appendix A.

Except as provided in section 10009 of the Public Utilities Code, where water has been shut off, service shall not be restored until all required payments (including, without limitations, arrearage, penalties, deposits and service charges) have been paid in full.

Partial payments shall be credited to sewer charges, if any, with any balance being credited to water charges.

Whenever a consumer has been overcharged or undercharged for water or sewer service for any reason, required retroactive adjustment will be made for a maximum period of two years from the date that the error is first determined by the city. Any overpayment to be adjusted shall be credited to the next or succeeding bills, unless other arrangements are requested and agreed upon.

B.

~~Deposit guaranteeing payment. Each customer applying for water/sewer service shall be required to deposit cash in the amount of an estimated two-month billing for the classification of service applied for, as estimated by the utility billing section. No deposit shall be less than \$60.00. After 12 months' consecutive payment of bills, said deposit plus interest computed at an annual rate of six percent shall be credited to the next bill.~~

~~Any customer who has had prior service within the past 12 months, which was in good standing with the water system at the time of service termination, shall not be required to make the deposit guaranteeing payment.~~

~~If it becomes necessary to disconnect the service of any present or future customer because of recurring non-payment of bills within 45 days after the same are due, then such customer shall be required to make and maintain a deposit in the amount specified in this section.~~

~~The amount of any bill unpaid when due may be deducted from the sum on deposit by or on behalf of a customer. If such a deduction is made from a deposit, the customer shall pay the amount necessary to replenish the deposit in full within 45 days from the date the initial water bill was mailed. Upon the disconnection of any service, any balance of a deposit remaining in the hands of the city after all bills for water supplied and sewer services provided through said service have been deducted shall be returned to the person by whom such deposit was made within 60 days. At the discretion of the finance director, the deposit guaranteeing payment may be billed on the first bill for services rendered in lieu of the cash deposit. Should the required deposit exceed \$860.00, a corporate surety bond in a form satisfactory to the city attorney, may be deposited in lieu of cash.~~

B. Opening, transferring or changing of service accounts. A service charge, as specified in Appendix A, ~~of \$8.00~~ shall be charged for opening a water service account, transferring a water service account, or changing water service account information.

Same day service, except in an emergency situation, to have water turned on or off during customary business hours (7:00 a.m. to 4:30 p.m., Monday through Friday, closed alternate Fridays) shall result in a charge a specified in Appendix A. To have the water turned on or off at any time after hours (this includes weekends and City-observed holiday), the charge shall be as specified in Appendix A. ~~\$135.00~~

C. Removal of meter and reinstallation – In the event a customer turns on the water service or permits or causes water service to be turned on after water service has been turned off for non-payment or non-compliance, Ventura Water shall again turn off the service and remove the meter. The customer shall pay a charge as specified in Appendix A in addition to other amounts due, before water service is restored.

SECTION 21. Section 22.220.010 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.220.010. Definitions.**

Commercial means all types of non-governmental commercial uses, including hotels, ~~and motels and rooming houses.~~

Department means Ventura Water as established by San Buenaventura Municipal Code Sections 2.367.010, *et seq.*

Industrial User means any ~~nongovernmental~~ user of publicly owned treatment works identified in the North American Industry Standard Industrial Classification Manual System, 2007 or most current, 1972, Federal Office of Management and Budget as amended and supplemented, under the following divisions:

1. ~~Division A: Agriculture, Forestry and Fishing~~
2. ~~Division B: Mining~~
3. ~~Division C: Manufacturing~~
4. ~~Division E: Transportation, Communication, Electric, Gas and Sanitary Services~~
5. ~~Division I: Services~~

~~A user in any of the above categories may be excluded if it is determined that it will introduce primarily segregated domestic wastes or wastes from sanitary conveniences.~~

General Manager means the department head of Ventura Water as established by San Buenaventura Municipal Code Sections 2.367.010, *et seq.*

Mixed-use customer means combined uses served by a single water meter including residential, commercial and industrial uses.

Multiple-family dwelling means a building, or portion thereof, containing more than one dwelling unit, including row, group, court or trailer park dwellings, but does not include hotels, and motels and rooming houses.

Multiple-family residential wastewater customer means a wastewater customer who lives in a dwelling unit which is designed exclusively for occupancy by two or more individuals and/or families living independently of each other.

Non-residential means any customers who are not classified as single-family residential, multi-family residential, municipal facility, MIII, untreated water, or reclaimed water.

Premises means a lot, parcel of land, building or establishment.

Sewage or Wastewater means either or both of the following:

1. Domestic sewage. "Domestic sewage" means a combination of liquid or water-carried human wastes conducted away from residences, business buildings, industrial establishments and institutions.
2. Industrial waste. "Industrial waste" means liquid or water-carried waste resulting from a manufacturing process employed in industrial establishments including the washing, cleaning, or drain water from such process.

Single-family residential dwelling unit means a suite of one or more rooms which is occupied by or intended to be occupied by one family and is served by a single water meter.

~~Single family dwelling unit equivalent (SFDUE) means waste generated by a single-family dwelling unit which is equivalent to 8,015 gallons of sewage per month with a strength of 300 mg/liter of chemical oxygen demand and 250 mg/liter of suspended solids.~~

**SECTION 22.** Section 22.220.020 of the San Buenaventura Municipal Code is hereby amended to read as follows:

**Sec. 22.220.020. Sewage charges.**

There is hereby levied and assessed upon each of the premises having any sewer connection with the sewerage system of the city or otherwise discharging sewage which ultimately passes through the city sewerage system, a service charge for rental payable as hereinafter provided and in an amount determinable as follows:

1. ~~Single family and multiple dwellings.~~

~~(a) Charges. The following charges shall be made for single family and multiple dwellings per bimonthly billing period based upon water consumption:~~

TABLE INSET:

~~Water Consumption~~

| <del>100 Cubic Feet</del> | <del>Bimonthly Sewer Charge</del> |                               |
|---------------------------|-----------------------------------|-------------------------------|
|                           | <del>Effective 11/06/08</del>     | <del>Effective 07/01/09</del> |
| <del>0-8 HCF</del>        | <del>\$32.04</del>                | <del>\$34.27</del>            |
| <del>9-10 HCF</del>       | <del>\$39.50</del>                | <del>\$42.24</del>            |
| <del>11-12 HCF</del>      | <del>\$46.75</del>                | <del>\$50.00</del>            |
| <del>13-14 HCF</del>      | <del>\$54.01</del>                | <del>\$57.76</del>            |
| <del>15-16 HCF</del>      | <del>\$61.26</del>                | <del>\$65.51</del>            |
| <del>17-over HCF</del>    | <del>\$68.52</del>                | <del>\$73.27</del>            |

~~(b) Consumption determination. For single-family customers, there shall be a flat charge plus a per hcf rate, capped at 30 hcf, based on the average water consumption of the two bills received between February and May the lowest water consumption during a billing period between November 1st and April 30th of the previous fiscal year as specified in Appendix A. This shall determine the corresponding bimonthly sewer charge for the next fiscal year.~~

~~For multiple dwelling customers, the lowest average total water consumption of a customer's complex for two bills received between February and May during a billing period between November 1st and April 30th of the previous fiscal year shall be divided by the total number of dwelling units in that customer's complex. The resulting average water consumption per dwelling unit shall be rounded to the nearest whole number to determine the applicable consumption above. The sewer charge shall be a flat charge plus a per hcf rate, capped at 24 hcf as specified in Appendix A. to the consumption block This shall be multiplied by the total number of dwelling units in the complex to determine the complex's bimonthly sewer charge for the next fiscal year.~~

2. Commercial establishments. Commercial establishments operating within the City of San Buenaventura shall be assigned to one of the six groups outlined below:

- (a) Group 1:
  - (1) Laundromats
  - (2) Car wash
  - (3) Professional offices
  - (4) Convalescent homes
  - (5) Wholesale establishments
  - (6) Offices
  - (7) Retail establishments
  - (8) Public buildings
  - (9) Barber and beauty shops

- (10) Gas stations and garages
- (11) Bars without dining facilities
- (12) Theaters
- (13) Gyms
- (14) Hospitals
- (15) Grocery stores without garbage grinders
  
- (b) Group 2:
  - (1) Hotels and motels without dining facilities
  - (2) Commercial laundries
  
- (c) Group 3:
  - (1) Hotels with dining facilities
  
- (d) Group 4:
  - (1) Mortuaries
  - (2) Grocery stores with garbage grinders
  
- (e) Group 5:
  - (1) Bakeries
  - (2) Restaurants
  - (3) Multi-use shopping centers
  
- (f) Group 6:
  - (1) Plant nurseries

Group designation is based on the similarity of discharge strength into the city's sewerage system.

For those commercial establishments where it is claimed that the above grouping would lead to inequitable rates for wastewater service, the General Manager~~utilities manager~~, or a designee thereof, shall determine the appropriate discharge parameters and place the commercial establishment in the most appropriate group. Any customer may appeal the General Manager~~utilities manager~~'s classification on the basis of hardship or incorrect calculation to the ~~director of public works~~City Manager or a designee thereof, whose decision shall be final. Appeals shall be processed as set forth below:

Any customer who wishes to appeal the classification shall do so in writing to the City Manager~~director of public works~~ by mailing a letter setting forth the reason for the appeal.

The bimonthly billing rate for each commercial group shall be as specified in Appendix A:

TABLE INSET:

~~Water Consumption 100 Cubic Feet (HCF) Commercial Sewer Charge Bimonthly Billing Period~~

|                  | <del>Effective 11/06/08</del> | <del>Effective 07/01/09</del> |
|------------------|-------------------------------|-------------------------------|
| Group 1: 0 - 8   | <del>\$14.90</del>            | <del>\$16.07</del>            |
| 9 +              | <del>\$2.44 per HCF</del>     | <del>\$2.63 per HCF</del>     |
| Group 2: 0 - 8   | <del>\$22.59</del>            | <del>\$24.26</del>            |
| 9 +              | <del>\$2.94 per HCF</del>     | <del>\$3.15 per HCF</del>     |
| Group 3: 0 - 8   | <del>\$36.08</del>            | <del>\$36.38</del>            |
| 9 +              | <del>\$5.07 per HCF</del>     | <del>\$5.39 per HCF</del>     |
| Group 4: 0 - 8   | <del>\$53.62</del>            | <del>\$56.79</del>            |
| 9 +              | <del>\$6.64 per HCF</del>     | <del>\$7.03 per HCF</del>     |
| Group 5: 0 - 8   | <del>\$45.01</del>            | <del>\$47.74</del>            |
| 9 +              | <del>\$6.20 per HCF</del>     | <del>\$6.57 per HCF</del>     |
| Group 6: (SFDUE) | <del>\$68.52</del>            | <del>\$73.27</del>            |

3. ~~Mixed-use customers. The lowest sewer charge shall be the multi-family residential rate (the bimonthly billing rate shall be multiplied by the total number of units on the lot) or unless the uses include any commercial establishment in Group 3, Group 4 or Group 5 then in which case the sewer charges shall be per the highest group charge. The bimonthly billing rate shall be multiplied by the total number of units on the lot. The rate selected for wastewater will determine if the mixed use customer is considered residential or non-residential service for potable water.~~

4. ~~Other non-domestic wastewater discharges. Except as provided in subsections 4., 5., and 8., sewerage charges for other nondomestic wastewater discharge shall be based on volume and strength as determined by the provisions of chapter 22.240 of this part unless such discharge is determined by the public works director. General Manager to be similar in strength to one of the groups of subsection 2., in which case the public works director General Manager may assign the discharge to one of these groups for determination of sewerage charges.~~

5. ~~Churches. Churches or other places of religious worship shall be charged a flat charge plus a per hcf rate as specified in Appendix A the highest bimonthly sewer charge as listed in subsection 1. Each church or other place of religious worship may appeal to adjust their sewer charge based on water consumption history for single-family customers as described in subsection 1. The filing by a customer of a request for an appeal must be in writing to the utilities manager or a designee thereof, whose decision will be final.~~

6. ~~Schools. Secondary schools, colleges, junior colleges, middle schools, private schools (having shower facilities) will be billed on a bimonthly basis based upon the average daily attendance. The charge will be the average daily attendance (ADA) divided by 100 and multiplied by the rate as specified in Appendix A. 1.8 times the maximum single family dwelling rate per 100 average daily attendance. Elementary schools and other schools not having shower facilities will be billed on a bimonthly basis based upon the average daily attendance. The charge will be 1.4 times the maximum~~

~~single-family dwelling rate per 100 average daily attendance. It will be the school's responsibility to furnish the utility billing Customer Care office with the average daily attendance records for the school within 60 days of the close of school. If these records are not furnished, the utility billing Customer Care office will use the average daily attendance records from the previous reported year adjusted upward ten percent until the current average daily attendance records are received. The adjusted rate will be effective with the next water billing.~~

7. Customers with no consumption history. The following charges shall be made for single-family and multiple dwellings with no consumption history:

For single-family customers, a bimonthly sewer charge corresponding to the ~~9-10 HCF consumption block~~ 15 hcf usage will remain in effect until a consumption determination is established for the next fiscal year as specified in Appendix A, or following three consecutive billing periods when the charge can be appealed.

For multiple dwelling customers, a bimonthly sewer charge corresponding to the ~~9-10 HCF~~ 15 hcf consumption block shall be multiplied by the total number of dwelling units in the customer's complex to determine the complex's bimonthly sewer charge for the next fiscal year, or following three consecutive billing periods when the charge can be appealed.

After three consecutive billing periods the customer can appeal to change the bimonthly sewer charge to an average of the consumption amounts of the three billing periods. The filing by a customer of a request for an appeal must be in writing to the ~~utilities manager~~ General Manager or a designee thereof, whose decision will be final.

8. Computation, premises not using city water. For premises not using city water, the charge shall be based upon the amount of water used each month measured by a meter, or if no meter is used, then by estimate of the city manager, which estimate shall be conclusive.

9. Enforcement. The ~~manager~~ General Manager may adopt reasonable rules and regulations to carry out the purposes of this article.

10. Pass-Through. The rates charged for all water and wastewater supplied by the city shall be established by ordinance of the city council. Each customer receiving water or wastewater service is liable for payment for such service at the rates so established.

The city council authorizes the imposition of future water or wastewater rate increases when the water rates, pumping charges, sludge disposal charges or other utility charges for water purchased or used by the city, or wastewater treatment costs, increase as a result of increased charges to the city from other agencies, including and limited to Southern California Edison, the United Water Conservation District, Casitas Municipal Water District, Ventura Regional Sanitation District, and the State Water Project or any

of these agency's successors. Such increases shall be derived from and based solely upon the increases in the rates, pumping charges, or other utility charges that the city pays for the water purchased or used, or wastewater treatment costs.

The General Manager of Ventura Water shall provide written notice to the City Council and customers of any such rate increases not less than thirty (30) days before the effective date of the rate increases. Any such notice may be provided in the city's regular billing statements.

The pass-through shall be of no further force and effect five (5) years from the effective date of this ordinance.

SECTION 23. CEQA Findings.

EXEMPTION FROM CALIFORNIA ENVIRONMENTAL QUALITY ACT. The City Council further finds that this Ordinance is exempt under Section 15273 of the of Title 14 of the California Code of Regulations (the "State CEQA Guidelines") in that, as shown by the March 2012 Raftelis report, the enactment of this Ordinance approves water and wastewater rates meant to meet operating expenses and capital project expenses necessary to maintain services within existing service areas.

PASSED and ADOPTED this \_\_\_ day of \_\_\_\_\_ 2012.

\_\_\_\_\_  
Mike Tracy, Mayor

ATTEST:

\_\_\_\_\_  
Cynthia M. Rodriguez, CMC  
City Clerk

APPROVED AS TO FORM

By:   
\_\_\_\_\_  
Ariel Pierre Calonne  
City Attorney

# Appendix A-Ventura Water Rates and User Fees

## Bi-Monthly Water Service Charges and Volume Rates

| Authority        | Bi-Monthly Service Charge<br>(For All Customers)<br>Meter Size | Effective    |              |
|------------------|--|--------------|--------------|
|                  |  | July 4, 2012 | July 1, 2013 |
| Ordinance 2012 - | 3/4"   | \$23.14      | \$25.11      |
| Ordinance 2012 - | 1"   | \$35.34      | \$38.35      |
| Ordinance 2012 - | 1 1/2"   | \$65.86      | \$71.46      |
| Ordinance 2012 - | 2"   | \$102.48     | \$111.20     |
| Ordinance 2012 - | 3"   | \$218.43     | \$237.00     |
| Ordinance 2012 - | 4"   | \$389.31     | \$422.41     |
| Ordinance 2012 - | 6"   | \$798.20     | \$866.05     |
| Ordinance 2012 - | 8"   | \$1,469.52   | \$1,594.43   |
| Ordinance 2012 - | 10"  | \$2,323.92   | \$2,521.46   |
| Ordinance 2012 - | 12"  | \$3,056.26   | \$3,316.05   |

| Authority        | Bi-Monthly Fireline Charge<br>Meter Size | Effective    |              |
|------------------|--|--------------|--------------|
|                  |  | July 4, 2012 | July 1, 2013 |
| Ordinance 2012 - | 1" U-branch                              | \$5.96       | \$6.47       |
| Ordinance 2012 - | 1"                                       | \$5.96       | \$6.47       |
| Ordinance 2012 - | 1 1/2"                                   | \$5.96       | \$6.47       |
| Ordinance 2012 - | 2"                                       | \$5.96       | \$6.47       |
| Ordinance 2012 - | 3"                                       | \$17.30      | \$18.78      |
| Ordinance 2012 - | 4"                                       | \$36.87      | \$40.00      |
| Ordinance 2012 - | 6"                                       | \$107.09     | \$116.20     |
| Ordinance 2012 - | 8"                                       | \$228.21     | \$247.61     |
| Ordinance 2012 - | 10"                                      | \$410.40     | \$445.29     |
| Ordinance 2012 - | 12"                                      | \$662.91     | \$719.26     |

| Authority        | Volume Rates (\$ per HCF)*                            | Effective    |                |                |
|------------------|---|--------------|----------------|----------------|
|                  |   | July 4, 2012 | July 1, 2013   |                |
| Ordinance 2012 - | Single Family Residential                             |              |                |                |
| Ordinance 2012 - | Tier 1  | 0 to 14      | \$1.98         | \$2.15         |
| Ordinance 2012 - | Tier 2  | 15 to 30     | \$2.69         | \$2.92         |
| Ordinance 2012 - | Tier 3  | 30+          | \$4.41         | \$4.79         |
| Ordinance 2012 - | Multi-Family Residential                              |              |                |                |
| Ordinance 2012 - | Tier 1  | 0 to 10      | \$1.98         | \$2.15         |
| Ordinance 2012 - | Tier 2  | 11 to 16     | \$2.69         | \$2.92         |
| Ordinance 2012 - | Tier 3  | 16+          | \$4.41         | \$4.79         |
| Ordinance 2012 - | Non-Residential                                       |              | \$2.48         | \$2.70         |
| Ordinance 2012 - | Municipal Institutional/Interruptible Irrigation Rate |              | \$1.98         | \$2.15         |
| Ordinance 2012 - | Reclaimed Water                                       |              | \$0.64         | \$0.68         |
| Ordinance 2012 - | Untreated Water                                       |              | \$1.88         | \$2.04         |
| Ordinance 2012 - | Outside City Rates                                    |              | Add \$0.73/hcf | Add \$0.76/hcf |

\*hcf (hundred cubic feet) = 748 gallons

# Appendix A-Ventura Water Rates and User Fees

## Bi-Monthly Wastewater Rates

| Authority  |                                | Effective    |              |            |
|--|--------------------------------|--------------|--------------|------------|
|  |                                | July 4, 2012 | July 1, 2013 |            |
| Ordinance 2012 -   | Single Family Residential      |              |              |            |
| Ordinance 2012 -   | Bi-Monthly Fixed Charge        | \$17.65      | \$18.35      |            |
| Ordinance 2012 -   | Bi-Monthly Flow Charge*        | \$2.67       | \$2.78       |            |
| Ordinance 2012 -   | Estuary Protection Fund Charge | 2% of bill   | 4% of bill   |            |
|  | Multi-Family Residential       |              |              |            |
| Ordinance 2012 -   | Bi-Monthly Fixed Charge        | \$13.06      | \$13.58      |            |
| Ordinance 2012 -   | Bi-Monthly Flow Charge*        | \$2.67       | \$2.78       |            |
| Ordinance 2012 -   | Estuary Protection Fund Charge | 2% of bill   | 4% of bill   |            |
|  | Commercial                     |              |              |            |
| Ordinance 2012 -   | Bi-Monthly Fixed Charge        | \$17.65      | \$18.35      |            |
| Ordinance 2012 -   | Bi-Monthly Flow Charge**:      |              |              |            |
| Ordinance 2012 -   | Group 1                        | \$3.13       | \$3.26       |            |
| Ordinance 2012 -   | Group 2                        | \$3.58       | \$3.72       |            |
| Ordinance 2012 -   | Group 3                        | \$4.61       | \$4.80       |            |
| Ordinance 2012 -   | Group 4                        | \$5.61       | \$5.84       |            |
| Ordinance 2012 -   | Group 5                        | \$5.12       | \$5.33       |            |
| Ordinance 2012 -   | Group 6                        | \$1.08       | \$1.13       |            |
| Ordinance 2012 -   | Churches                       | \$2.33       | \$2.43       |            |
| Ordinance 2012 -   | Schools (100 ADA)              | \$128.17     | \$133.25     |            |
| Ordinance 2012 -   | Estuary Protection Fund Charge | 2% of bill   | 4% of bill   |            |
|  | Industrial (Billed Monthly)    |              |              |            |
| Ordinance 2012 -   | Flow                           | (MG)         | \$3,689.47   | \$3,835.63 |
| Ordinance 2012 -   | COD                            | (klbs)       | \$153.01     | \$159.08   |
| Ordinance 2012 -   | SS                             | (klbs)       | \$283.68     | \$294.92   |
| Ordinance 2012 -   | Estuary Protection Fund Charge |              | 2% of bill   | 4% of bill |
| <p>* Per HCF charge, based on average winter usage for 2 full billing cycles for bills received February through May. Single Family is capped at 30 hcf and Multi Family is capped at 24 hcf.</p> <p>** Based on per hcf</p> |                                |              |              |            |

# Appendix A-Ventura Water Rates and User Fees

## Connection & Various Service Fees

| Authority          | Service Connection                 | Installation Fee | Wastewater Connection Fee | Water Connection Fee |
|--------------------|------------------------------------|------------------|---------------------------|----------------------|
| Ordinance 2008-013 | 3/4 Meter & Service                | \$3,053          | \$4,171                   | \$2,642              |
| Ordinance 2008-013 | Upgrade 3/4" Service to 1" Service | \$3,095          | \$2,794                   | \$1,770              |
| Ordinance 2008-013 | 1" Meter & Service                 | \$3,095          | \$6,965                   | \$4,412              |
| Ordinance 2008-013 | 1 1/2" Meter & Service             | \$4,854          | \$13,889                  | \$8,798              |
| Ordinance 2008-013 | 2" Meter & Service                 | \$4,854          | \$22,235                  | \$14,085             |
| Ordinance 2008-013 | 3" Meter & Service                 | \$7,990          | \$41,713                  | \$26,424             |
| Ordinance 2008-013 | 4" Meter & Service                 | \$8,394          | \$69,537                  | \$44,049             |
| Ordinance 2008-013 | 6" Meter & Service                 | \$9,590          | \$139,028                 | \$88,074             |

| Authority           | Connection to Existing Main | Service Fee |
|---------------------|-----------------------------|-------------|
| Resolution 2012-008 | 1" Hot Tap                  | \$1,569     |
| Resolution 2012-008 | 2" Hot Tap                  | \$1,824     |
| Resolution 2012-008 | 4" Hot Tap                  | \$3,751     |
| Resolution 2012-008 | 6" Hot Tap                  | \$4,157     |
| Resolution 2012-008 | 8" Hot Tap                  | \$5,363     |
| Resolution 2012-008 | 10" Hot Tap                 | \$7,412     |
| Resolution 2012-008 | 12" Hot Tap                 | \$9,756     |

| Authority           | Meter Sets Only | Service Fee |
|---------------------|-----------------|-------------|
| Resolution 2012-008 | 3/4" Meter      | \$471       |
| Resolution 2012-008 | 1" Meter        | \$538       |
| Resolution 2012-008 | 1 1/2" Meter    | \$947       |
| Resolution 2012-008 | 2" Meter        | \$1,157     |
| Resolution 2012-008 | 3" Meter        | \$1,666     |
| Resolution 2012-008 | 4" Meter        | \$2,146     |
| Resolution 2012-008 | 6" Meter        | \$3,246     |

| Authority           | Relocate                             | Service Fee |
|---------------------|--------------------------------------|-------------|
| Resolution 2012-008 | Relocate 3/4" Service & Meter        | \$3,828     |
| Resolution 2012-008 | Relocate 1" Service & Meter          | \$3,847     |
| Resolution 2012-008 | Relocate 1 1/2" & 2" Service & Meter | \$5,303     |
| Resolution 2012-008 | Relocate 3" Service & Meter          | \$7,904     |
| Resolution 2012-008 | Relocate 4" Service & Meter          | \$8,019     |
| Resolution 2012-008 | Relocate 6" Service & Meter          | \$9,520     |

| Authority           | Hydrant                     | Service Fee |
|---------------------|-----------------------------|-------------|
| Resolution 2012-008 | Install Hydrant-Commercial  | \$7,262     |
| Resolution 2012-008 | Install Hydrant-Residential | \$6,903     |
| Resolution 2012-008 | Abandon Hydrant             | \$1,912     |

| Authority           | Abandon Services | Service Fee |
|---------------------|------------------|-------------|
| Resolution 2012-008 | 3/4" Thru 2"     | \$1,286     |
| Resolution 2012-008 | 3" Thru 10"      | \$1,912     |

## Appendix A-Ventura Water Rates and User Fees

| Authority           | Miscellaneous Services     | Service Fee |
|---------------------|----------------------------|-------------|
| Resolution 2012-008 | Post Turn Off Notice       | \$52        |
| Resolution 2012-008 | Turn Off & Lock Meter      | \$62        |
| Resolution 2012-008 | New Service Signer         | \$52        |
| Resolution 2012-008 | NSF Check                  | \$35        |
| Resolution 2012-008 | Balance Carry Over         | \$1         |
| Resolution 2012-008 | Hydrant Meter Set & Remove | \$250       |
| Resolution 2012-008 | Hydrant Meter Daily Rental | \$2         |
| Resolution 2012-008 | Hydrant Meter Deposit      | \$300       |
| Resolution 2012-008 | Hydrant Meter Relocate     | \$84        |
| Resolution 2012-008 | Conduct/Monitor Flow Test  | \$355       |
| Resolution 2012-008 | Water Service Agreement    | \$4,143     |
| Administrative      | Same Day Service           | \$75        |
| Administrative      | After Hours Charge         | \$75        |
| Administrative      | Tampering Fee              | \$150       |

| Authority           | Non-Domestic Wastewater Discharge Permit    | Service Fee |
|---------------------|---|-------------|
| Resolution 2012-008 | Application Fee: SIU, CIU, MIU or Class 1   | \$294       |
| Resolution 2012-008 | Base Fee: GIU (General IU) Class 2          | \$294       |
| Resolution 2012-008 | Ground Water >6 mos MIU Class 1/GIU Class 2 | \$417       |
| Resolution 2012-008 | Ground Water <6 mos MIU Class 1/GIU Class 2 | \$417       |

| Authority           | Non-Domestic Wastewater Discharge        | Service Fee   |
|---------------------|--|---------------|
| Resolution 2012-008 | SIU, CIU MIU or Class 1                  | \$599         |
| Resolution 2012-008 | GIU (General IU) or Class 2              | \$324         |
| Resolution 2012-008 | Ground Water Permanent MIU Class 1       | \$598         |
| Resolution 2012-008 | GIU Class 2                              | \$325         |
| Resolution 2012-008 | Ground Water Temporary MIU Class 1       | \$598         |
| Resolution 2012-008 | GIU Class 2                              | \$325         |
| Resolution 2012-008 | Cost due to Non-Compliance by Discharger | Reimbursement |

| Authority           | Hourly Rate                          | Service Fee |
|---------------------|--------------------------------------|-------------|
| Resolution 2012-008 | Utility Billing and Collection Staff | \$85        |
| Resolution 2012-008 | Water Distribution Staff             | \$79        |
| Resolution 2012-008 | Wastewater Laboratory Staff          | \$79        |
| Resolution 2012-008 | Wastewater Maintenance Staff         | \$91        |
| Resolution 2012-008 | Wastewater Operation Staff           | \$79        |

| Authority          | Downtown Wastewater Capacity Deficient Fees |               | July 2011 Fee |
|--------------------|---|---------------|---------------|
| Ordinance 2008-013 | All Residential                             | Dwelling Unit | \$ 2,422      |
| Ordinance 2008-013 | Industrial                                  | Square Foot   | \$ 0.16       |
| Ordinance 2008-013 | Retail Commercial                           | Square Foot   | \$ 0.33       |
| Ordinance 2008-013 | Office                                      | Square Foot   | \$ 0.36       |
| Ordinance 2008-013 | Municipal                                   | Square Foot   | \$ 0.05       |

| Authority          | Ventura Ave Corridor Wastewater Capacity Deficient Fees |               | July 2011 Fee |
|--------------------|---|---------------|---------------|
| Ordinance 2008-013 | All Residential   | Dwelling Unit | \$ 1,200      |
| Ordinance 2008-013 | Industrial  | Square Foot   | \$ 0.09       |
| Ordinance 2008-013 | Retail Commercial                                       | Square Foot   | \$ 0.23       |
| Ordinance 2008-013 | Office  | Square Foot   | \$ 0.23       |
| Ordinance 2008-013 | Municipal   | Square Foot   | \$ 0.03       |

Note: Connection and Deficiency Fees are Updated Annually per Ordinance 2008-13

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**ATTACHMENT C**

**WATER AND WASTEWATER RATE  
OUTREACH PLAN PROGRESS**

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## Proposed Water and Wastewater Rates Outreach Progress 2012

### Purpose:

- Educate residents about Ventura Water providing reliable safe water for generations
- Public discussion regarding our water future, rate setting and strategic planning for water efficiency and how to pay for it
- Collect community feedback on rates and report to Council

### Key Dates

- March 19, 2012: City Council considers Rate Recommendations and Outreach Plan
- April 4, 2012: Proposition 218 Notices Mailed
- April 18, 2012: Proposed Rates Informational Meeting, Sanjon Maintenance Yard
- May 21, 2012: Council Public Hearing For Rates
- June 4, 2012: Council Final Rates Adoption
- July 4, 2012: Year One Rates Effective

### DIRECT COMMUNICATION METHODS

- City-initiated meetings/Speakers Bureau: Address local civic and business organization, homeowners associations, service clubs, town hall meetings, etc. (Community Councils, CMH, VUSD, VCCOOL, Chamber, VC, etc.)
- Town Hall Informational Meeting
- Events: cross-promoting the Ventura Water message at local events
- Establish feedback mechanisms: Online survey dissemination/general availability; event-based dissemination

### INDIRECT COMMUNICATION METHODS

- Print/e-mail outreach: City Website, Blogs, E-Newsletter; My Ventura magazine
- Newspaper: Ask the Director column, Eye on the Environment
- Media outreach: interview opportunities with KVTA, VC Star, Ventura Breeze
- Advertising: paid radio, PSAs, print ads
- CAPS: city-generated cable programming

### February

02/01/12 to 6/30/12 - CAPS-TV Ch. 15 Video: Sustainable Ventura: Capital Projects and Infrastructure

02/02/12 – YouTube videos posted capital projects and infrastructure

02/17-23/11 – One Minute PSA in Century Theaters – One Week Run

02/22/12 – Pipeline E-Newsletter (Issue 5)

02/26/12 – Editorial, VC Star: John Mundy, Rate Advisory Committee Chair, regarding Committee recommendations

### March

03/07/12 – Ventura Breeze Article, Committee Recommendations

03/13/12 – Pipeline E-Newsletter (Issue 6)

5/16/2012

03/16-18/12 – Home & Garden Show outreach event  
03/19/12 – Council considers Rate Recommendations and Outreach Plan  
03/19/12 – Rotation of Community Council Groups, Downtown Organization, Chamber of Commerce and Mobile Homes  
03/22/12 – World Water Day event and Water: Take 1 launch  
03/30-04/5/11 – One Minute PSA in Century Theaters – One Week Run

#### April

04/04/12 – Proposition 218 Notices Mailed to all property owners and customers  
04/02/12 – Customer rates information, including rate calculator, posted on Ventura Water website at [www.cityofventura.net/water/rates](http://www.cityofventura.net/water/rates)  
04/04/12 – Ventura Breeze Article re: April 18 Proposed Rates Informational Meeting  
04/04/12 – Newspaper, web and social media and radio ads start promoting April 18 Informational Meeting and Proposed Rates (City website, Chamber of Commerce website, Facebook, Twitter, VC Star and Extra, Ventura Breeze, Ventana Magazine, Radio Formula 1590 AM Spanish radio)  
04/11/12 – Proposed Ventura H2O Rate Increase KEYT Channel 3 airdate  
04/12/12 – Press release and E-Blast re: April 18 Proposed Rates Informational Meeting  
04/12/12 – CAPS-TV Ch.15: Liquid Assets, PBS documentary begins airing  
04/12/12 – General Manager Proposed Rates Presentation to Midtown CC  
04/14/12 – Earth Day (Eco-fest) outreach event  
04/16/12 – Pipeline E-Newsletter (Issue 7)  
04/18/12 – Proposed Rates Informational Meeting  
04/19/12 – AWA Water Symposium outreach event  
04/19/12 – General Manager Proposed Rates Presentation to East Ventura CC  
04/21/12 – Ventura Botanical Garden Party outreach event  
04/23/12 – My Ventura Magazine with Drinking Water Consumer Confidence Report mailed to residents  
04/25/12 – Proposed Rates Information to Downtown Ventura Organization  
04/25/12 – General Manager Proposed Rates Presentation to College District CC

#### May

05/01/12 – Official Notice for May 21 Public Hearing published  
05/02/12 – General Manager Proposed Rates Presentation to Westside CC  
05/14/12 – Press release and E-Blast re: May 21 Proposed Rates Public Hearing  
05/16/12 – Pipeline E-Newsletter (Issue 8)  
05/17/12 – VC Star Ask the Director Article re: Infrastructure  
05/19/12 - Green Jobs Summit outreach event  
05/21/12 - Council Conducts Public Hearing for Rate Increases (1<sup>st</sup> Reading)  
05/22/12 - General Manager Rates Presentation to Pierpont CC

#### June

06/02/12 – Ventura Unified School District SummerFest outreach event  
06/04/12 – \*Council Adopts Rate Increases (2nd Reading)  
06/07/12 – Ventura Chamber of Commerce Expo outreach event

5/16/2012

06/13/12 – Pipeline E-Newsletter (Issue 9)  
06/27/12 – Ventura Breeze Article

July

07/04/12 – July 4<sup>th</sup> Street Fair outreach event  
07/04/12 – New Rates Effective (Year One)  
07/04/12 – Bill inserts re: New Rates (start 8-week cycle)  
07/12/12 – Pipeline E-Newsletter (Issue 10)