

# EXHIBIT 'A'

## NUISANCE RESPONSE PLAN

Permit Number: 2220

In accordance with SMBC Sec. 6.455.060, the following nuisance response plan is submitted. A letter will be mailed to the occupant and/or owner of properties located within a 300-foot radius of the vacation rental advising of its use and a copy of this Nuisance Response Plan will be placed on the City's Internet web site for public access.

PROPERTY ADDRESS: 836 San Pedro Street

APN# (if known): 0760225155

### PROPERTY OWNER(S)

List all Owners on the Deed. If more than two, use an additional sheet of paper.

Owner Name: K. Douglas Gross

Mailing Address: 102 Tyndale Street

Roslindale, MA. 02131

Contact Telephone: (617) 784-5054 ( )

 11/3/2016  
Owner Signature Date

Owner Name: J. Eric Gross

Mailing Address: 216 Chestnut Street

Santa Cruz, CA. 95060

Contact Telephone: (831) 206-1678 ( )

 11/3/2016  
Owner Signature Date

Maximum Number of Overnight Occupants: 6

Number of Off Street Parking Spaces: 1

Number of Bedrooms available: 2

The following person(s) will be available by telephone, and will be responsible for promptly responding to a nuisance complaint arising out of the occupancy of the short term rentals by tenants, their visitors and/or guests. A return telephone call to a complainant within forty-five (45) minutes of the initial complaint shall be deemed "prompt." No more than a total of THREE persons can be designated and only ONE can be designated during any particular period of time.

# NUISANCE RESPONSE CONTACTS

THERE MUST BE A DESIGNATED CONTACT PERSON 24 HOURS PER DAY, 7 DAYS PER WEEK.

## CONTACT NO. 1

### DAY & TIME DESIGNATION

24 HOURS PER DAY, 7 DAYS PER WEEK or,

F/ \_\_\_\_\_ Sa/ \_\_\_\_\_ Su/ \_\_\_\_\_  
M/ \_\_\_\_\_ Tu/ \_\_\_\_\_ W/ \_\_\_\_\_  
Th/ \_\_\_\_\_

**CONTACT NAME:** TurnKey Customer Service

**CONTACT ADDRESS:** 4544 S. Lamar Blvd. Austin, TX

Telephone No. 1: 888-512-0498 Telephone No. 2: \_\_\_\_\_

Telephone No. 3: \_\_\_\_\_

## CONTACT NO. 2

### DAY & TIME DESIGNATION

24 HOURS PER DAY, 7 DAYS PER WEEK or,

F/ \_\_\_\_\_ Sa/ \_\_\_\_\_ Su/ \_\_\_\_\_  
M/ \_\_\_\_\_ Tu/ \_\_\_\_\_ W/ \_\_\_\_\_  
Th/ \_\_\_\_\_

**CONTACT NAME:** \_\_\_\_\_

**CONTACT ADDRESS:** \_\_\_\_\_

Telephone No. 1: \_\_\_\_\_ Telephone No. 2: \_\_\_\_\_

Telephone No. 3: \_\_\_\_\_

## CONTACT NO. 3

### DAY & TIME DESIGNATION

24 HOURS PER DAY, 7 DAYS PER WEEK or,

F/ \_\_\_\_\_ Sa/ \_\_\_\_\_ Su/ \_\_\_\_\_  
M/ \_\_\_\_\_ Tu/ \_\_\_\_\_ W/ \_\_\_\_\_  
Th/ \_\_\_\_\_

**CONTACT NAME:** \_\_\_\_\_

**CONTACT ADDRESS:** \_\_\_\_\_

Telephone No. 1: \_\_\_\_\_ Telephone No. 2: \_\_\_\_\_

Telephone No. 3: \_\_\_\_\_

Submitted By: K. Douglas Gross Date: 11/3/2016